

Murray Valley Aboriginal Cooperative

Feedback Sheet

Do you have a:

- Compliment?

- Suggestion?

- Complaint?

Your feedback plays an important role in helping us to improve our service.

What to do with this form:

When you have completed this form, you can:

- Give it to the staff member looking after you
- Place it in the suggestions box located at our reception areas
- Hand it into MVAC reception
- Post it to us at:

Murray Valley Aboriginal Cooperative
PO B0x 680
Robinvale. Vic 3549

Our commitment:

We will investigate any complaint(s) you have made in a timely manner and advise you in writing of the outcome

Thank you for taking the time to provide our team with your feedback.

Today's date: / /

Service:

Happy with your care?

Tell us what we did well:



Unhappy with your care?

Tell us about your concern(s):



Any suggestions?

Do you have any ideas for improving what we do?



How would you like this issue to be resolved?

Your name (optional): _____

Phone (optional): _____

Please tick as appropriate:

- Please call me so I can give you more information
- I would like a response to my feedback